

## **Appliqués by Architexture Terms and Conditions**

Welcome to our Appliqués by Architexture website. If you continue to browse, use, and make purchases through this website you agree to comply with and be bound by the following terms, conditions, limitations and requirements, which govern Architexture, LLC's relationship with you in relation to this website. Please read these Terms carefully.

Architexture, LLC may change this policy from time to time by updating this page. We recommend frequently checking this page to ensure that you are aware of and content with any changes that are made. This policy is effective from April 14, 2011.

The term "Architexture" or "us" or "we" refers to the owner of the website. The term "you" refers to the user or viewer of our website.

### **Conditions of use**

The use of this website is subject to the following terms of use:

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- Every effort is made to keep the website up and running smoothly. However, Architexture, LLC takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond our control.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
- This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction of this content is prohibited.
- Unauthorized use of this website may give rise to a claim for damages and/or be a criminal offence.
- From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). Once you have accessed these links, you should note that we do not have any control over that other website. Therefore, we cannot be

responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by our privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

- You may not create a link to this website from another website or document without Architexture, LLC's prior written consent.

## Privacy

Architexture, LLC is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, you can be assured that it will only be used in accordance with this privacy statement.

Your information may be retained for the following purposes:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customize the website according to your interests.

## Security

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

- We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.
- You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be applicable. If you would like a copy of the information held on you please forward a request to:

Architexture, LLC  
PO Box 2095  
Ft. Lauderdale, FL 33303

- If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible at the above address. We will promptly correct any information found to be incorrect.

## Payments

Accepted methods of payment include:

Credit card (Visa, Mastercard, Visa, American Express, Discover)

Architexture, LLC does not accept Check, Money Order, or Cash on Delivery

Credit card payments will be processed upon initial placement of order. If we are not able to fulfill your order for any reason your credit card will be refunded.

## Refunds, Returns, and Exchanges

To return an order, report lost or damaged merchandise, or report a shipment error, please contact Architexture, LLC by phone at **1-954-599-2316** (9am to 5pm ET), or by email at [info@myarchitexture.com](mailto:info@myarchitexture.com) **within 30 days of purchase**. Your item must be in its original unused condition to be returned, unless there is a manufacturer defect.

Please mail your returned item to:

1008 Guava Isle  
Ft. Lauderdale, FL 33315

Include in your package a signed letter stating the reason for your return and the original invoice.

## Return Exceptions

Merchandise that has been submitted out of original packaging will not be accepted for return. Any **pre-approved** merchandise return received by us after 30 days of initial payment will be refunded as Appliqués by Architexture Store Credit.

## Restocking Fee

All items are subject to a 25% restocking fee. This will be deducted from your refund. We also do not refund the original shipping and handling that you paid on the order.

## Exchanges

If for some reason you would like to exchange your purchased design(s) for another, you may return the unopened merchandise to the address listed above, also notifying Architexture, LLC of your intent to exchange this product. You will be subject to a 25% restocking fee in this case, and will be responsible for all shipping charges.

## Shipping

All orders are shipped within 48 hours Monday - Friday 9am - 5pm.

Notification of shipment is sent via email, thru Fedex.com. Please refer to tracking numbers provided within the email.

Shipping charges are based upon your location and package weight/size of your product(s).

Orders placed before 4:30pm ET are usually shipped the same day. Orders placed after 4:30pm ET are usually shipped the next day. Orders placed after 4:30pm ET on Friday are shipped the following Monday.

Delivery times vary depending on your location, with the average delivery time of 3-5 business days.

If you did not receive your merchandise (i.e. lost in shipment) or received merchandise in damaged condition (due to shipping), and you report such loss within 30 business days of shipment, we will assist you in filing a claim with Fedex. We will refund payment or replace merchandise upon the successful completion of the Fedex Claim. Architexture, LLC, however, does not represent or guarantee that Fedex will accept any and all claims. Any such refunds or replacements are subject to Fedex terms and conditions. Achitexture, LLC is not responsible for lost, delayed, damaged or mishandled shipments. To help guard against late shipments or loss, we recommend the Next Day Air and 2nd Day shipping options.

If you believe there is an error in your shipment (i.e. wrong or missing product), you must report such error within the time limit of 30 days. Upon receipt of your report, the Architexture, LLC will investigate your report and determine the cause of the error. If we determine that the error was made on our part, we will immediately ship out the correct product upon receipt of the returned unopened product. If the error was on your behalf, we will ship out your requested product upon receipt of the returned unopened product, and payment for the new product, including a 25% restocking fee. You will also be responsible for all shipping charges.